

Healthy Linney Leader

*Leading is a great privilege, we can all be leaders.
To be a great leader, try this:*

- 1 **Inspire** our teams to be; accountable, versatile, innovative, constantly improving and successful.
- 2 Understand our Healthy Statements; live them, challenge them, teach them, **improve them**.
- 3 Lead by example, be firm and fair and **act with integrity**.
- 4 Be decisive, be an enabler and **don't let things fester**.
- 5 Listen, coach, support and **develop our people**.
- 6 Clarify the big picture. Work **towards a total company result**.
- 7 Make sure our teams have useful KPIs and aspirations and can **understand** their own performance.
- 8 Teach people to understand the **Deming Cycle** of 'Plan, Do, Study, Act'.
- 9 **Show our people** how their resource impacts on profit and cash.
- 10 Respect everyone – never discriminate or use prejudice. **Never let a colleague or a client down**.
- 11 Be a good person, be a good team and be a good citizen of our business.

Describing words: innovative, caring, open-minded, effective, curious, brave, honest, canny, positive, competent, good teacher, helpful, friendly.