

# Healthy Linney Person

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*A Healthy Linney Person will help us be a world-class business. To be world-class, try this:*

- 1 **Share ownership** of continuously improving everything within your resource, aiming for a total company result.
- 2 Ensure you have and **understand** your KPIs and aspirations.
- 3 **Chase away** all waste. Particularly time, materials and people.
- 4 Attend and participate fully in team meetings. Help make the meeting **meaningful**.
- 5 Be comfortable to challenge in a constructive way. We want to be **ethical, successful and innovative**.
- 6 **Embrace change** – we have to keep changing to survive.
- 7 Know yourself and know your weaknesses, use your appraisal to **develop yourself**.
- 8 Understand that you are responsible for **exceeding** our clients' expectations.
- 9 Make sure you are **pulling your weight**, we're all in this together.
- 10 **Respect everyone**. Never discriminate or use prejudice. Never let a colleague or client down.
- 11 Be a good person, be a good team and be a good citizen of our business.

*Describing words: innovative, caring, open-minded, effective, curious, brave, honest, canny, positive, competent, experienced, good teacher, helpful, friendly.*