

Healthy Linney Values

These values are those we apply to our life as a business. They reflect our aspirations for our clients, ourselves and our communities:

- 1 Make every experience a real pleasure, strive to provide **legendary customer service**.
- 2 Constantly challenge the how and the why and push for **continuous improvement**.
- 3 Be a **responsible and contributing** member of our communities.
- 4 **Work together** to create and pursue our aspirations. Remember it's not just about the numbers.
- 5 Be **restless, helpful, honest, friendly, curious, open minded, effective and enthusiastic**.
- 6 Strive to **never let a client or colleague down**.
- 7 **Understand and seek** cost-effective quality.
- 8 Remember change is not just about you – it's about us and the businesses' **prosperity and security**.
- 9 **Know our values, know our culture, participate and help develop them**.
- 10 Be a good person, be a good team and be a good citizen of our business.

Describing words: innovative, caring, open-minded, effective, curious, brave, honest, canny, positive, competent, experienced, good teachers, helpful, friendly.